

RESCHEDULING AND CANCELLATION POLICY

At Ford Resolutions, my goal is to ensure you have a cost-effective resolution. Mediating in the first setting allows everyone involved to save time and money. When mediation is set, please accommodate every request for information from the opposition to ensure an effective mediation of your case. Cancellations due to illness or trial in another matter requires no cancellation fee, but advance notice is requested and appreciated. Inconvenience, being unprepared, and other common difficulties are not valid grounds for a cancellation. If a scheduled mediation cancels on less than a 24-hour notice, a cancellation fee of 50% of the total fee will be charged to each party.

At Ford Resolutions, I make every attempt to have a fair rescheduling and cancellation policy. If it presents a hardship for you or your client, please feel free to contact my office. As a rule of thumb, communication is important and helpful for all involved.